

Themes from Question 1 (What is true of HCC now that will not be in 2040?)

- Online presence will increase, with fewer face-to-face experiences:
 - Courses and programs
 - Offices and services
 - Work environment
 - Broader/global student population

- Course and program content will be different:
 - More trade-based/technical education with a focus on jobs
 - Less focus on traditional degrees, with more competency-based education
 - Fewer general education courses
 - Less of a division between credit and non-credit
 - Focus on programs that haven't been thought of yet

- Student population will change:
 - More students at a distance, with an increase in international students
 - More students of color and bilingual students
 - More nontraditional students
 - More dual enrollment students

- Costs and funding will be dramatically different:
 - There will be less, if any, public funding
 - Students will be in more debt
 - Tuition will be higher, and college will not be as affordable

- Technology will expand and change how we operate:
 - We will no longer use paper
 - There will be no more landline phones
 - Many processes and jobs will be automated or completed by robots
 - Paper textbooks will be a thing of the past

- Community partnerships will play a larger role in education:
 - More employers will sponsor their employees' education
 - Businesses will drive curriculum
 - There will be more learning environments in the community
 - Some entities may dominate higher education space (e.g., Amazon for college)

Themes from Question 2 (What will students expect of HCC in 2040?)

- Learning environments and methods that include:
 - Experiential learning in the workplace
 - Virtual classrooms and experiences
 - Interdisciplinary content
 - Technological innovations
 - No grades
- A focus on post-graduation success:
 - Seamless transition to next phase of life
 - Preparation for success in the workplace, including job experience during college
 - Immediate job placement after graduation
 - Partnerships with employers/businesses
 - Guaranteed transfer to university
- A flexible, personalized, and holistic experience:
 - 24/7 instant access to classes and services, including online availability
 - “Concierge” advising and other support services
 - Customized instruction and degree programs with continuous start dates
 - Multiple learning environments in the community
 - Childcare, healthcare, shopping, eating, and more, all at HCC
 - Student choice in how college communicates with them
- Pervasiveness of technology:
 - Use of mobile apps for more interactive phone experience for HCC students
 - Incorporation of artificial intelligence (AI) technology into education and services
 - Tech-savvy instructors
 - No paper
 - Use of drones
 - College to provide technological devices for school
- Program content:
 - Streamlined degree requirements
 - Micro-credentials focused on specialized skills/competencies (less focus on general education)
 - “Badges” instead of degrees
- Fast-track education:
 - Credentials can be completed in a much shorter time frame
 - Shorter class periods
 - Instant financial aid awards
- Diversity at the college:
 - Student population will be more diverse
 - Institution and curriculum more globally aware
 - Classes conducted in different languages
- Tuition, fees, and books will be free for all students